



Dear guests of the Waldhotel Stuttgart,

We are very pleased you have made a hotel reservation and decided to stay with us at Waldhotel Stuttgart.

In order to make your stay with us as pleasant and safe as possible, we urge you to read this information carefully. **We would also like to emphasize the importance of ensuring that you are aware of your responsibility and that you comply with the legal requirements.**

Our new hygiene concept is very important to us, because we want to give back a little bit of quality of life.



Important information for your stay at Waldhotel Stuttgart*:

- You will receive all of the important information about your stay within this letter.
- Access to the hotel is only through our main entrance and through our underground parking garage.
- Before entering the hotel, please disinfect your hands. The hand disinfectant dispensers are available at the main entrance and at the hotel entrance in the underground parking garage. At check-in, we will ask you proactively whether or not you have disinfected your hands.
- Please keep a distance of at least 1.5 meters throughout the entire hotel and wear a medical face mask in the public areas.
- Please also keep this specified distance at check-in. We have placed signs on the tables in the lobby also indicating the required 1.5 meter distance regulation.
- When checking-in, please fill out the registration form as well as a form from our receptionists. This form confirms to us that you have not been recently in contact with any infected person and that you were not in any risk areas.
- You will receive a disinfected pen in order to fill out the forms.
- You will receive disinfected room cards for your stay.
- We can't take your wardrobe/coats for you, but you are welcome to hang them yourselves.
- We can't take your luggage for you, but you can leave it in your car until your room is ready.
- Our elevators can be used in the following ways:
 - Alone
 - People from the same household
 - Maximum people from 2 households
- After each guest's stay, the room will remain unoccupied for 24 hours.
- Before entering your room, you will find the „We Care“ sticker between the door and the door frame. This is our guarantee to you that the room is hygienically cleaned.
- During your stay, we will only enter your room upon explicit request.
- If you would like to eat in our restaurant, a reservation is required.
- We are kindly asking you to pay contact free through debit, credit or Apple Pay. You are also welcome to pay the evening before your departure to avoid a long wait.

In all of our public areas we have a new high standard of hygiene, cleaning and disinfecting. Look for the new “We Care” sticker, which symbolizes our guarantee.

*We reserve the right to make changes based on legal requirements



Our employees are thoroughly trained by experts and comply with the hygiene rules. Not only because they are legally obligated to do so, but because they are passionate hosts and care about your well-being.

And now a few points about us:

- We will stop greeting our guests with handshakes and instead give you a friendly smile (even if it's under our medical face mask).
- Please know that we are not afraid of you, we are only adhering to the required 1.5 meter safety distance.
- We are not contagious, we are wearing face masks for your and our safety.
- We are regularly tested

Stay healthy and enjoy a relaxed stay with us at the Waldhotel Stuttgart.

You can find a statement of our entire hygiene concept at:

<https://www.waldhotel-stuttgart.de/informieren/hygienekonzept/>

We look forward to seeing you!

Your team from the Waldhotel Stuttgart

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